**COUNCIL OF STATE ADMINISTRATORS OF VOCATIONAL REHABILITATION (CSAVR)**

**2023 SPRING CONFERENCE**

**Charting Our Course: Maximizing VR Resources - Increasing Customer Outcomes**

**In Partnership with**

**Rehabilitation Services Administration (RSA), Vocational Rehabilitation Technical Assistance Center on Quality Management (VRTAC-QM), Vocational Rehabilitation Technical Assistance Center on Quality Employment (VRTAC-QE), National Technical Assistance Center on Transition: The Collaborative (NTAC:C),**

**the National Council on State Administrators for the Blind (NCSAB)**

**and**

**The George Washington University (GWU)**

**Hyatt Regency Bethesda**

**One Bethesda Metro Center**

**7400 Wisconsin Avenue**

 **Bethesda, Maryland 20814**

**SATURDAY, April 15 – WEDNESDAY, April 19, 2023**

 **Saturday, April 15, 2023**

**8:30 AM – 4:45 PM**

**Old Georgetown National Coalition of State**

**Rehabilitation Councils (NCSRC)**

**3:00 PM – 5:00 PM**

**Cabinet/Judiciary CSAVR Director’s Forum & Business Meeting**

**Presiding: Cheryl Fuller, President, CSAVR**

 State Director, TX-C

**Election of Officers: Dacia Johnson, Immediate Past President, CSAVR**

State Director, OR-B

**Treasurer's Report: Felicia Johnson, Treasurer, CSAVR**

State Director, SC-G

**CSAVR Operation** **David Doukas, President Elect, CSAVR**

**Manual Amendment – ­** State Director, CT-G

**Dues Proposal Increase**

**Sunday, April 16, 2023**

**9:00 AM – 4:00 PM**

**Old Georgetown National Coalition of State**

**Rehabilitation Councils (NCSRC)**

**8:30 AM – 4:30 PM**

**Regency Ballroom 1-2 CSAVR Leadership Forum**

**4:00 PM – 6:00 PM**

**Regency Ballroom Foyer** Conference Materials/Name Tags Available

 (No On-Site Registration)

**Monday, April 17, 2023**

**7:30 AM – 8:30 AM**

**Regency Ballroom Foyer** Conference Materials/Name Tags & Coffee Available

 (No On-Site Registration)

**8:30 AM – 10:15 AM**

**Regency Ballroom First General Session**

**Welcome: Steve Wooderson, CEO, CSAVR**

**Setting the Stage: Cheryl Fuller, President, CSAVR**

 State Director, TX-C

 **Carlos Serván, President, NCSAB**

 State Director, NE-B

**Opening Keynote: The Honorable Katy Neas**

Assistant Secretary and Deputy Assistant Secretary Office of Special Education and Rehabilitative Services

(OSERS), U.S. Department of Education

**Presenter:**  **David Steele, Chief, Fiscal Unit**

Rehabilitation Services Administration (RSA)

**10:15 AM – 10:30 AM** Break

**10:30 AM – 11:45 AM**

**Regency Ballroom Second General Session**

**Period of Performance**

Session 2 will focus on effective fiscal management of program funds centered on a firm understanding and application of period of performance requirements. In this session, expectations and considerations will be explored for building and maintaining essential practices related to tracking, reporting and liquidating obligations.

**Presenter: Sarah Clardy, Program Director**

 VRTAC-QM, SDSU

**11:45 AM – 1:15 PM** Lunch on Your Own

**1:15 PM – 2:30 PM**

**Regency Ballroom Third General Session**

**Taking the Mystery out of Match and**

**Making Match Work for You (Part 1)**

Session 3 is the first of a two-part session covering the

foundations of match and the various methods available

to help with the full optimization of the Federal award. Hear

from colleagues across the country with tips and tricks to

navigate the different options.

**Presenters: Joe Xavier, State Director**

CA-C

 **Dacia Johnson, State Director**

OR-B

**Carol Pankow, Project Director**

VRTAC-QM, GWU Team

**John Connelly, Director of Research & Grants**

CSAVR

**Chris Clause, State Director**

MO-G

**Jill Cremer, Director of Fiscal Quality Assurance** MO-G

**2:30 PM – 2:45 PM** Break

**2:45 PM – 4:00 PM**

**Regency Ballroom Fourth General Session**

 **Taking the Mystery out of Match and**

**Making Match Work for You (Part 2)**

Session 4 is the second of the two-part session

covering the foundations of match and the various

methods available to help with the full optimization

of the Federal award.

**Presenters: Chaz Compton, Project Director**

VRTAC-QM, SDSU

**Bill Colombo, Program Coordinator**

VRTAC-QM, SDSU

**Susan Pugh, Deputy Director**

OH-C

**Carol Pankow, Project Director**

VRTAC-QM, GWU Team

**4:00 PM – 4:15 PM** Transition to RSA State Team Liaison Meetings

**4:15 PM – 4:45 PM RSA State Team Liaisons Meet & Greet**

 **RSA State Team 1 Cabinet/Judiciary**

 **RSA State Team 2 Rooftop**

 **RSA State Team 3 Embassy/Patuxent/Potomac**

 **RSA State Team 4 Diplomatic/Ambassador**

**6:00 PM – 8:30 PM Reception at the Hyatt** **Bethesda Regency Ballroom**

 **Tuesday, April 18, 2023**

**8:45 AM – 9:00 AM Welcome**

**9:00 AM – 10:15 AM**

**Regency Ballroom Fifth General Session**

**Effective Expenditure of Funds (Part 1)**

Session 5 examines how the culture of a VR agency can

affect the expenditure of funds for VR customers. Legacy

practices, restrictive policies and procedures, and reward

systems will be examined in light of their effect on customer

service expenditures. Rapid engagement and innovative

employment practices that contribute to positive customer

outcomes will also be discussed.

**Presenters: Chaz Compton, Project Director** VRTAC-QM, SDSU

**Kathleen West-Evans, Director of Business Relations, CSAVR**

NET@CSAVR

**Inger Neal, Business Consultant, CSAVR**

NET@CSAVR

**Emily Brinck, Researcher**

VRTAC-QE

**Jessica Holton, Program Manager**

WI-C

**Cayte Anderson, Director of Research**

Stout Vocational Rehabilitation Institute

and University of Wisconsin-Madison

**10:15 AM – 10:30 AM** Break

**10:30 AM – 11:45 AM**

**Regency Ballroom Sixth General Session**

 **State Agency Panel (Part 2)**

Session 6 engages a panel of VR agencies

Including California Combined, Massachusetts Blind,

South Carolina General, Nevada Combined and

Maryland Combined to discuss efforts and initiatives

they have instituted to increase the speed and

effectiveness of service delivery, increase the

quality and quantity of employment outcomes,

and maximize available resources.

**Presenters: Mark Erlichman, Deputy Director**

CA-C

 **Felicia Johnson, State Director**

SC-G

 **Drazen Elez, State Director**

NV-C

**Seth Masley, State Specialist**

MD-C

**11:45 AM – 1:15 PM** Lunch on Your Own

**1:15 PM – 2:30 PM**

**Regency Ballroom Seventh General Session**

 **Rate-Setting Guide and Methodologies**

Session 7 will focus on methodologies including the

Rate-Setting Methodology Guide for establishing

reasonable rates for VR services. Also, addressing

internal controls, contract versus fee-for-service and

incentivizing quality outcomes from vendors with ideas

for assisting them to build capacity and staff quality.

**Presenters: Allison Flanagan, Program Coordinator**

VRTAC-QM, SDSU

**Cayte Anderson, Director of Research**

Stout Vocational Rehabilitation Institute

and University of Wisconsin-Madison

**Megan Lamb, Field Administrator**

AR-B

**Amy Jackson, Administrative Specialist**

AR-B

**2:30 PM – 2:45 PM** Break

**2:45 PM – 4:00 PM**

**Regency Ballroom Eighth General Session**

**Contracts and Contract Monitoring**

Session 8 will focus on key contract realities to help

VR agencies review current practices and implement

a contract management strategy. Hear from a SVRA

that will share their contract management process.

Also to be shared, hot off the press, is a new contract

checklist. Learn about some actual partnership

examples and how agencies are making them

work to better serve their customers.

**Presenters: Felicia Johnson, State Director**

SC-G

 **Carol Pankow, Project Director**

VTAC-QM, GWU Team

 **Trever Rogers, Adult Services Specialist**

CT-Department of Developmental Services

 **Torrey Morse, Educational Consultant**

 CT-Bureau of Rehabilitation Services

**4:00 PM – 4:15 PM** Transition to RSA State Team Liaison Meetings

**4:15 PM – 4:45 PM RSA State Team Liaison Meetings**

 **RSA State Team 1 Cabinet/Judiciary**

 **RSA State Team 2 Rooftop**

 **RSA State Team 3 Embassy/Patuxent/Potomac**

 **RSA State Team 4 Diplomatic/Ambassador**

 **Wednesday, April 19, 2023**

**8:45 AM – 9:00 AM Welcome**

**9:00 AM – 10:15 AM**

**Regency Ballroom Ninth General Session**

 **Successful Strategies for Working**

**Within Your State Organization**

Have you successfully developed a collaborative

relationship within your state organization? Do

you fully understand your non-delegable duties?

Session 9 will focus on exploring strategies for

retaining those non-delegable duties and building

successful relationships across state agencies.

**Presenters: Bill Robinson, III, State Director**

 MI-B

 **Cheryl Fuller, State Director**

 TX-C

**Nicky Harper**, **State Director**

WY-C

**Greg Trapp, State Director**

NM-B

**10:15 AM – 10:30 AM** Break

**10:30 AM – 11:45 AM**

**Regency Ballroom Tenth General Session**

**Fiscal Forecasting**

Session 10 will focus on understanding how fiscal forecasting supports legislative requests, spending strategies, and accurate grant management. Identifying the complexities of allocating costs to various cost objectives, management of program income and strategies to manage grants throughout the period ofperformance utilizing forecasting and planning strategies.

 **Sarah Clardy, Program Director**

 VRTAC-QM, SDSU

**Melissa Diehl,** **Project Director**

NTAC:C, GWU Team

 **Bill Robinson, III, State Director**

 MI-B

 **Damien Schlinger**, **State Director**

 ND-C

**11:45 AM – 1:15 PM** Lunch on Your Own

**1:15 PM- 2:30 PM**

**Regency Ballroom Eleventh General Session**

**Strategic Thinking for Expansion of Program Expenditures**

Session 11 will challenge you to move from reactive fiscal management to proactive fiscal management. Questions to

be explored include: What questions does your agency need

to consider as you look at program expenditures? How do

you bring clarity to fiscal spending strategies?

**Presenters:** **Sarah Clardy, Program Director**

 VRTAC-QM, SDSU

**Brenda Simmons, Senior Research Associate**

VRTAC-QM, GWU Team

 **Bill Robinson, III, State Director**

 MI-B

**2:30 PM – 2:45 PM CSAVR Sendoff**

**Steve Wooderson, CEO, CSAVR**

**2:45 PM – 3:00 PM** Transition to RSA State Team Liaison Meetings

**3:00 PM – 4:30 PM RSA State Team Liaison Meetings**

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**Charting Our Course for the Future**

In the Breakout rooms the RSA State Teams will share

a Roadmap for the future with VR agencies with a goal

of taking the Roadmap back home to replicate.

 **Thank you for joining the CSAVR 2023 Spring Conference**

**and don’t forget to turn in your CRC forms!**