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 **Vision 2020 Four Principles**

VR is driven by a commitment to people with disabilities and businesses at the intersection of ability and the demand for talent.

*Principle #1*: **Innovating Solutions** to achieve greater access to and use of vocational rehabilitation services. Our goal is to achieve the most effective outcomes for our customers.

*Principle #2*: **Building careers and retaining talent** in America’s workforce by investing expertise and resources to benefit our customers.

*Principle #3*: **Customizing Services and Expertise** that provide flexible supports and services. We accomplish this through specialized strategies to meet the workforce goals of our customers.

*Principle #4*: **Leading and Engaging in Collaborative Strategies** with our partners who are working with us to achieve greater collective impact at all system levels (national, state, and local).

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